

Privacy Statement Healthy Choice

This is an English translation of the Dutch privacy statement of Healthy Choice, provided for convenience. In case of any difference in interpretation, the Dutch text prevails.

Healthy Choice, established at De Steven 17, 9206AX Drachten, The Netherlands, is responsible for the processing of personal data as set out in this privacy statement.

Contact details:

<https://www.stevija.nl>

+31 512 820000

De Steven 17

9206AX Drachten

The Netherlands

Lucas Visser is the Data Protection Officer of Healthy Choice. He can be reached at lucas@healthy-choice.nl

Personal data we process

Healthy Choice processes your personal data because you use our services and/or because you provide these data to us yourself.

Below you will find an overview of the personal data we process:

- First and last name
- Gender
- Date of birth
- Address details
- Telephone number
- E-mail address

Special and/or sensitive personal data we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years of age, unless they have permission from their parents or guardian. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal data about a minor without that consent, please contact us at klantenservice@healthy-choice.nl and we will delete this information.

For what purpose and on what basis we process personal data

Healthy Choice processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and/or advertising brochure
- Being able to call or e-mail you if this is necessary to carry out our services
- Delivering goods and services to you

- Healthy Choice analyses your behaviour on the website in order to improve the website and to tailor the range of products and services to your preferences.
- Healthy Choice also processes personal data if we are legally obliged to do so, such as data we need for our tax return.

Automated decision-making

Healthy Choice does not take decisions on the basis of automated processing on matters that may have (significant) consequences for individuals. This concerns decisions taken by computer programs or systems without the involvement of a human being (for example an employee of Healthy Choice).

Healthy Choice uses the following computer programs or systems:

Omnia One - this is a CRM system in which customer and relationship data are managed and secured.

How long we keep personal data

Healthy Choice does not keep your personal data longer than is strictly necessary to achieve the purposes for which your data are collected. We apply the following retention periods for the following (categories of) personal data:

- Personal data - 7 years - statutory retention period of the Dutch Tax and Customs Administration
- Personal particulars - 7 years - statutory retention period of the Dutch Tax and Customs Administration
- Address - 7 years - statutory retention period of the Dutch Tax and Customs Administration

Sharing personal data with third parties

Healthy Choice does not sell your data to third parties and will provide them only if this is necessary for the performance of our agreement with you or to comply with a legal obligation. With companies that process your data on our behalf, we conclude a processing agreement to ensure the same level of security and confidentiality of your data. Healthy Choice remains responsible for these processing operations.

Cookies, or similar techniques, that we use

Healthy Choice uses only technical and functional cookies, and analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and for your ease of use. They ensure that the website works properly and remember, for example, your preferred settings. They also enable us to optimise our website. You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can delete all information previously stored through the settings of your browser.

Viewing, changing or deleting data

You have the right to view, correct or delete your personal data. You can do this yourself through the personal settings of your account. In addition, you have the right to withdraw any consent you have given for the data processing or to object to the processing of your personal data by our company, and you have the right to data portability. This means that you can submit a request to us to send the personal data we hold about you in a computer file to you or to another organisation named by you.

If you wish to exercise your right to object and/or your right to data portability, or if you have other questions or comments about the data processing, please send a specified request to klantenservice@healthy-choice.nl.

To make sure that the request for access has been made by you, we ask you to send a copy of your proof of identity with the request. In this copy, black out your passport photo, the MRZ (machine readable zone, the strip with numbers at the bottom of the passport), the passport number and the citizen service number (BSN). This is to protect your privacy. Healthy Choice will respond to your request as soon as possible, but in any case within four weeks.

Healthy Choice would also like to point out that you have the possibility to lodge a complaint with the national supervisory authority, the Dutch Data Protection Authority (Autoriteit Persoonsgegevens). You can do so via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we secure personal data

Healthy Choice takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised alteration. If you have the impression that your data are not properly secured or if there are indications of misuse, please contact our customer service by e-mail at klantenservice@healthy-choice.nl